MOBILE APPS: GOOGLE VS. APPLE COPPA SCORECARD (CHILDREN'S PRIVACY)

Q4.2021



An analysis of child-directed mobile apps across the Google and Apple app stores





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A NOTE ABOUT COPPA

The Children's Online Privacy Protection Act ("COPPA") is a United States federal law passed by Congress in 1998 to protect children's online privacy. COPPA required the Federal Trade Commission ("FTC") to issue and enforce a rule implementing the law. The FTC's <u>COPPA Rule</u> (the "COPPA Rule" or the "Rule") became effective in 2000, and it was <u>amended</u> in 2013. The FTC is presently in the <u>process of reviewing</u> the Rule again. COPPA is enforced by the FTC and by state Attorneys General, who have the authority to seek civil penalties from companies that violate the Rule.

KEY STATS: THE STATE OF CHILD-DIRECTED MOBILE APPS IN 2021

AS OF THE END OF Q4 2021; AS MEASURED BY PIXALATE



There are **>379k child-directed** mobile apps across Google and Apple stores



~63% of child-directed mobile apps are from unknown countries



9% of Apple App Store apps and **7%** of Google Play Store apps are child-directed



~40% of child-directed mobile apps also access personal information



12.7k child-directed apps access personal info but have no detected privacy policy



~22% of App Store child-directed apps have no detected privacy policy

GOOGLE VS. APPLE: SCORECARD FOR CHILDREN'S PRIVACY (Q421)

AS OF THE END OF Q4 2021; AS MEASURED BY PIXALATE

Child-Directed Apps w/	Google	Apple
Total	215,230 (7% of all apps are child-directed)	163,857 (9% of all apps are child-directed)
Undetected Privacy Policy	25,521 child-directed apps (12% of child-directed)	35,906 child-directed apps (22% of child-directed apps)
Personal Info Access	93,009 (43% of child-directed)	64,042 (39% of child-directed)
GPS Transmitted	14,719 (7% of child-directed)	8,385 (5% of child-directed)
IP Transmitted	10,240 (5% of child-directed)	7,662 (5% of child-directed)
Undetected Privacy Policy & Personal Info Access	2,470 (1% of child-directed)	10,216 (6% of child-directed)
Undetected Privacy Policy & GPS Transmitted	1,033 (0.5% of child-directed)	975 (0.6% of child-directed)
Undetected Privacy Policy & IP Transmitted	800 (0.4% of child-directed)	1,619 (1% of child-directed)
Undetected Privacy Policy & Personal Info Access & GPS Transmit & IP Transmit	65 (.03% of child-directed)	227 (.14% of child-directed)
Undetected Privacy Policy & Camera Access	24 (.01% of child-directed)	4,615 (2.82% of child-directed)

CHILD-DIRECTED APPS ON THE GOOGLE & APPLE APP STORES

The scale of child-directed apps - and how often personal data is shared on those apps



379K CHILD-DIRECTED APPS ON GOOGLE & APPLE APP STORES

AS OF THE END OF Q4 2021; AS MEASURED BY PIXALATE



~8%

of all apps (7% on Google Play Store and 9% on Apple App Store) are child-directed as of Q421, according to Pixalate's data

Want to see all the apps? Schedule a demo: <u>pixal.at/demo</u>

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>238K CHILD-DIRECTED APPS FROM UNKNOWN COUNTRIES

AS OF THE END OF Q4 2021; AS MEASURED BY PIXALATE



~63%

The percentage of child-directed apps across both the Google Play Store and Apple App Store as of the end of 2021 that had either no country of registration or a country of registration that was not identifiable by Pixalate

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Want to see all the apps? Schedule a demo: <u>pixal.at/demo</u>

TOP CHILD-DIRECTED APPS FROM CHINA & RUSSIA

OF APPS AVAILABLE FOR DOWNLOAD FROM THE APP STORES IN Q4 2021; 'TOP' BASED ON DOWNLOADS (ANDROID) OR USER RATINGS (iOS)

Google Play Store



TikTok

Country: China (Singapore in store) Downloads: 1R+



Children's doctor: dentist.

Country: Russia Downloads: 100MM+



Bubble Shooter Legend



Country: China



Bubble Shooter

Downloads: 50MM+

Country: China Downloads: 50MM+



Apple App Store

Country: China



Animal Crossing: Pocket Camp





开心糖果猫-2021全民益 智消除游戏

Country: China



Want to see all the apps? Schedule a demo: pixal.at/demo

3.4B

Number of downloads of

child-directed apps from the Google Play Store as

Russian or Chinese

of the end of 2021





TikTok

Country: China

Country: Russia

MOBILE APPS: GOOGLE VS. APPLE COPPA SCORECARD (Q4 2021)

Sandbox - Pixel Art

Coloring

Country: China

Country: China

THE DATA 'DARK ZONE' ON CHILD-DIRECTED APPS

Apps with no detected privacy policy but access to and/or transmission of personal information



* Geolocation information, persistent identifiers such as IP address or unique device identifier, and photo, video or audio files containing a child's image or voice are all considered personal information under COPPA. See COPPA Rule at 16 C.F.R. § 312.2 for more.

85%

Child-directed apps on the Apple App Store are 85% less likely to have a detected privacy policy than child-directed apps on the Google Play Store

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Want to see all the apps? Schedule a demo: <u>pixal.at/demo</u>

40% OF CHILD-DIRECTED APPS ACCESS PERSONAL INFO*

AS OF THE END OF Q4 2021; AS MEASURED BY PIXALATE



>2K CHILD-DIRECTED APPS TRANSMIT GPS DATA WITHOUT A DETECTED PRIVACY POLICY

AS OF THE END OF Q4 2021; AS MEASURED BY PIXALATE



12,686

Child-directed apps across the Google and Apple app stores that access personal information but have no detected privacy policy



Want to see all the apps? Schedule a demo: <u>pixal.at/demo</u> * Geolocation information, persistent identifiers such as IP address or unique device identifier, and photo, video or audio files containing a child's image or voice are all considered personal information under COPPA. See <u>COPPA</u> <u>Rule</u> at 16 C.F.R. § 312.2 for more.



of child-directed apps across Google & Apple stores w/ no detected privacy policy that transmit personal data, GPS, and IP as of Q421. Here are the top 5.

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 Want to see all the

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 apps? Schedule a

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 demo: pixal.at/demo

CHILD-DIRECTED APPS THAT ACCESS & TRANSMIT PERSONAL INFO*

OF APPS AVAILABLE FOR DOWNLOAD FROM THE APP STORES IN Q4 2021; 'TOP' BASED ON DOWNLOADS (ANDROID) OR USER RATINGS (iOS)

Top 5 most-downloaded Google Play Store apps for children w/ no detected privacy policy that access personal information and transmit both IP and GPS data



Fashion Challenge: Life Design

Country: Russia Downloads: 5MM+



Muscle Land

Country: Unidentified

Downloads: 1MM+



Minicraft 2021 - New Building & Crafting 3D

Country: Unidentified Downloads: 500K+



Life Design

Country: Not Listed

Downloads: 100K+



Fashion Challenge: Life Design

Country: Not Listed Downloads: 100K+

Top 5 most-reviewed Apple App store apps for children w/ no detected privacy policy that access personal information and transmit both IP and GPS data

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Geometry Dash Metldown	White Tiles 4: Piano Master 2	Galactic Craft Mods Guide for Minecraft PC	King Tongue	Learn English Vocabulary Pop Quiz
Country: Sweden	Country: China	Country: Not Listed	Country: France	Country: Unidentified

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METHODOLOGY & DISCLAIMER



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METHODOLOGY

General

Pixalate's data science and analyst team analyzed apps available for download via the Apple App Store and Google Play Store as of the last date of Q4 2021 (December 31); data derived from crawls of the respective app stores performed by Pixalate or one of Pixalate's third party licensors.

Country of Registration

The country of registration for a given app is determined only if a) the app has a physical address published in its app store page, or otherwise b) from the registrant physical address of the publisher domain listed in the app store page excluding privately registered ones. If none of them is available, the physical address associated with an app cannot be determined. Sometimes, the same developer may list different countries of registration for different apps.

Child-Directed Apps

Pixalate uses a combination of signals (coupled with significant human intervention) to determine if an app is likely to be child-directed, including the app's category, sub-category, content rating, and contextual signals (specifically, child-related keywords in app's title or the app's description).

Personal Data

Mobile apps request access to certain device permissions in order to operate, such as access to location services, access to the contact list, etc. In many cases, not all the permissions are used from the app that requests access to them, and very often, many permissions requested might not even be needed for the normal operation of the app (e.g. GPS coordinates might be necessary for a weather app, but not for a drawing app for children). However, the fact that access to certain permissions has been requested creates additional risks since the permissions can be used at any time in the future. Pixalate has classified the most common mobile app

METHODOLOGY (CONT.)

Personal Data (continued)

in terms of their COPPA risk, i.e. the risk to expose sensitive data. The COPPA sensitive permissions highlighted in this report include access to the device's camera and access to the device's location (including latitude and longitude coordinates).

Privacy Policy

An app is considered to have a detectable Privacy Policy if crawls of the Google or Apple app stores from Pixalate or one of Pixalate's third party licensors found proof of a privacy policy. Otherwise, the app is considered to have either no or an undetected Privacy Policy.

DISCLAIMER

The content of this report reflects Pixalate's opinions with respect to the factors that Pixalate believes can be useful to the digital media industry. Any data shared is grounded in Pixalate's proprietary technology and analytics, which Pixalate is continuously evaluating and updating. Any references to outside sources should not be construed as endorsements. Pixalate's opinions are just that, opinions, which means that they are neither facts nor guarantees.

It is important to note that the mere fact that an app appears to be directed to children (i.e., data subjects under 13 years of age, as defined by the COPPA Rule) does not mean that any such app, or its operator, is failing to comply with the COPPA Rule. Further, with respect to apps that appear to be child-directed and have characteristics that, in Pixalate's opinion, may trigger related privacy obligations and/or risk, such assertions reflect Pixalate's opinions (i.e., they are neither facts nor guarantees); and, although Pixalate's methodologies used to render such opinions are derived from a combination of automated processing coupled with significant human intervention, no assurances can be – or are – given by Pixalate with respect to the accuracy of any such opinions.

Pixalate is sharing this data not to impugn the standing or reputation of any entity, person or app, but, instead, to render opinions and report trends pertaining to apps available for download via the official Apple App Store and Google Play Store.

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